

Table 4

Month Year	Appointment booked against wrong patient	Appointment no longer required	Appointment no longer required Hospital	Appointment no longer required Patient	Appointment cancellation informed by 3rd party	Appointment cancelled by patient, awaiting patient contact	Away from Island Education Military Travel	Clinic closure for absent doctor	Clinic closure for administration purpose	Covid 19	Earlier appointment requested	Equipment not available down	GP instructions	Later appointment requested	Leaving island	Operator error	Patient on Inpatient Ward	Patient transferred to private care	Reason not recorded
Jan-19	1	43	6	8	8	23	0	3	0	0	7	0	0	35	1	58	3	0	3
Feb-19	0	31	6	17	5	15	0	3	2	0	7	0	0	40	0	73	7	1	3
Mar-19	0	35	5	8	11	16	1	3	0	0	2	0	0	19	1	59	9	0	2
Apr-19	1	20	5	13	4	11	2	1	0	0	3	0	0	33	1	67	4	0	1
May-19	0	21	6	11	3	20	2	2	4	0	6	0	0	23	0	71	4	0	4
Jun-19	0	19	2	16	2	26	1	2	0	0	6	0	0	28	0	77	13	0	3
Jul-19	0	34	4	11	4	21	3	10	0	0	4	0	0	41	0	74	16	2	1
Aug-19	0	16	3	12	7	25	0	5	1	0	4	0	0	23	1	52	10	0	0
Sep-19	0	42	7	15	9	35	0	12	0	0	3	0	0	42	0	70	8	0	1
Oct-19	0	25	8	17	2	48	0	6	0	0	8	0	0	28	0	85	9	0	2
Nov-19	0	19	4	26	5	21	1	11	0	0	4	0	0	41	1	94	7	0	2
Dec-19	2	15	7	18	12	13	0	17	1	0	2	0	0	29	1	50	6	0	2
Jan-20	3	35	7	21	5	23	0	19	0	0	8	0	0	34	0	65	10	0	3
Feb-20	1	21	17	16	3	16	2	15	2	0	4	0	0	27	1	86	6	0	2

Mar-20	3	4	33	34	13	23	1	7	5	47	8	0	2	55	1	34	5	0	1
Apr-20	4	3	25	17	3	18	0	3	1	73	5	0	0	14	0	127	12	0	0
May-20	3	5	51	92	2	22	0	3	0	41	2	0	0	8	0	53	0	0	0
Jun-20	5	6	127	13	6	7	0	7	21	37	4	0	0	17	0	43	4	0	4
Jul-20	7	5	35	13	6	8	0	2	4	12	6	0	0	18	0	30	1	0	1
Aug-20	3	6	11	10	3	3	0	0	1	1	6	0	0	8	1	15	0	0	3
Sep-20	3	2	10	21	6	12	1	7	2	0	8	0	0	9	1	40	4	0	0
Oct-20	2	5	19	33	10	17	0	4	2	3	5	0	0	22	0	70	1	0	4
Nov-20	2	7	16	26	14	19	1	12	1	3	6	0	0	18	0	53	3	0	2
Dec-20	2	3	11	27	9	18	2	17	1	18	9	0	0	23	2	34	5	0	2
Jan-21	2	4	14	19	11	13	0	7	0	2	2	0	0	25	1	27	7	0	3
Feb-21	1	3	13	39	7	11	0	6	1	1	6	0	0	29	0	27	4	0	0
Mar-21	3	2	11	42	18	15	0	20	1	0	10	0	1	18	1	40	7	0	3
Apr-21	3	3	14	54	9	15	2	26	0	0	9	0	0	31	0	42	7	0	2
May-21	0	3	14	30	7	22	0	6	2	0	5	0	0	25	2	42	8	0	1
Jun-21	4	2	23	57	12	15	0	8	0	0	11	0	1	21	0	58	3	0	1
Jul-21	5	2	30	66	9	17	0	23	0	6	10	1	0	33	1	53	7	0	6
Aug-21	3	6	25	28	4	13	0	12	0	4	5	0	0	20	2	83	8	0	2
Sep-21	6	3	35	38	4	21	0	8	2	0	18	0	0	36	0	38	10	0	2
Oct-21	5	4	31	49	6	15	1	6	1	0	8	0	1	36	1	65	4	0	1
Nov-21	4	3	26	38	9	21	3	31	0	2	11	0	0	44	1	58	10	1	3
Dec-21	0	0	28	29	9	24	2	36	0	0	13	0	0	24	0	56	7	1	1
Totals	78	457	689	984	257	662	25	360	55	250	235	1	5	977	21	2069	229	5	71